

AKGI

Privacy Policy

Privacy Statement

AKGI (“we”, “us” or “our”) understands the importance of your privacy and seeks to comply with Singapore’s Personal Data Protection Act 2012 (“PDPA”) to properly collect, use and disclose your personal data. This online privacy policy only applies to www.akgi-sg.com and any other website or mobile application that link this policy.

Collection of Personal Data

Due to the nature of our business and the products we distribute and/or services we offer, we will be required to collect personal data from you which may include but not limited to your name, NRIC number, passport number, employment pass/FIN number, mailing address, phone number, nationality, date of birth, marital status, education background, employment information, medical and health records and financial information such as credit card numbers and bank account information.

By providing AKGI your personal data or by engaging us to provide you with the products we distribute and/or services we offer, you are deemed to have read and understood this privacy policy and thus have given consent to the collection, use, disclosure and/or processing of your personal data and transferring of your personal data to third party service providers, insurers, agents or intermediaries, in the manner and the purpose set out in our policy.

AKGI will not share or disclose your personal information outside AKGI unless: (1) you and/or a third party who is authorised by you gives consent to the collection, use or disclosure of your personal information; (2) it is necessary for the purpose of providing the services you engage us to provide; (3) in connection with a merger, consolidation, acquisition or other corporate restructuring of all or part of our business; or (4) it is otherwise required under the PDPA or Singapore law.

We may change this privacy policy without prior notice, any amendments to this policy will be effective immediately. Your continued use of our website signifies your acceptance of our revised privacy policy.

Purpose of Data Collection

AKGI collects information so we can effectively provide you the products we distribute and/or the services we offer as requested by you. Usage of your personal information will be for administering and managing your relationship, account and policy with AKGI as well as for processing any claims under your policies. We may use your information to deliver marketing or promotional materials that may be of interest to you and to assist us in relevant advertising. We may also use your information to analyse statistics and trends to improve the services we provide to you. We may forward your personal data to our third party service providers, insurers, agents or intermediaries for them to process, assess and determine the applications or requests in relation to insurance products and services as requested by you.

You may withdraw your consent for us to collect, use, disclose or process your personal data as long as there is no contractual or legal ramifications of doing so. Depending on the extent of your withdrawal of consent, we may not be able to fulfil our obligations to provide the services you may have engaged us to provide.

Disclosure of Personal Data

AKGI does not sell, license, transmit or disclose your information unless necessary to provide you the services that you have engaged us for. We may have to disclose your personal data to our third party service providers, insurers, agents or intermediaries in order to properly conduct our normal business operations.

Cookies

Cookies are pieces of information that our website transfers to your computer or mobile device in order to remember your preferences and provide you a better user experience. Cookies enable us to present information tailored to you and your interests the next time you visit our website. AKGI or its third party service providers may place cookies on your computer or mobile device to pre-populate certain online forms for your convenience. We may also use cookies to track information on visitor's usage of our website so we can continually improve the functionality of our website. Third parties may use cookies to collect information from AKGI websites and apps to provide measurement services and target advertisements to you.

Links to Other Sites

Our website may contain links to other third party web sites and platforms which AKGI does not control. Please review the relevant privacy policies on the respective web sites and web pages before disclosing any personal information. AKGI will not be responsible for the personal data protection policies and practices of other organisations, social media platform providers, app providers, operating system provider, wireless service provider or device manufacturer, including any personal information you disclose in connection with our social media pages.

Personal Data Protection

AKGI has put in place strict procedures to secure all storage and transmission of your personal information. We restrict access to your personal information to our employees, third party service providers, insurers, agents and intermediaries who need to know the information in order to provide you the products we distribute and/or the services we offer and in the course of conducting our normal business operations.

Compliance and Data Protection Officer

Call: 6656 3626

Email: hello@akgi-sg.com

Locate: 5001 Beach Road #08-43 Golden Mile Complex Singapore 199588